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Telemedicine Services:

Prior to any telemedicine/telehealth services rendered, the client/patient is responsible for contacting their health insurance provider (does not apply to private pay patients) to determine if telemedicine/telehealth is covered under their current plan and what steps need to be taken to ensure they are following all requirements set forth by their health insurance provider. If telemedicine/telehealth services are not covered under their health insurance plan, the patient is responsible for all charges not covered by their insurance provider that are incurred as a result of telemedicine/telehealth services provided.

Telemedicine/telehealth enables this healthcare provider to provide safe, effect and convenient care through the use of technology via audio/video real-time conferencing to various different off-site location such as the patient’s home. As with any healthcare service, there are risks associated with the use of telemedicine/telehealth, including equipment failure, poor image resolution and information security issues. This provider will offer secure, encrypted video teleconferencing service that allows for private conversations which meets HITECH and HIPAA requirements and standards. You (the patient) will be responsible for having an electronic device that allows you to have a stable internet/data connection which allows for transmission of audio and video. You will also need to provide (for yourself) a secure and private location for the telemedicine/telehealth session in order to protect your privacy. Federal Law (Ryan Haight Act) requires anytime a healthcare provider prescribes a controlled substance, they must have seen the patient in person. If this provider recommends a controlled substance for the treatment of a psychiatric condition, the patient will be required to see the provider face to face for at least one visit prior to prescribing a controlled substance.

Signature _____ Date _____